enquiry is complex, please call the Our text service is for simple and communications. rvice is useful for tenants managed

relating to Health & Safety sh not be reported using the tex service. Instead, call our office 020 8692 5258, day or night.

Important! emergencies or is

managed by agents should

e to contact their managing agent (Three Boroughs HC or Colne HA om you come into email boxes at CHISEL, which we check at the sta

use the service managed tenants can text to 07491 163425

orking day (Mon-Thur).

nd us the text in bold below to request these three actions: to get your latest balance sent to you automatically D to ask us to send you a new payment card ask us to set up or amend a direct debit

messages

by CHISEL.

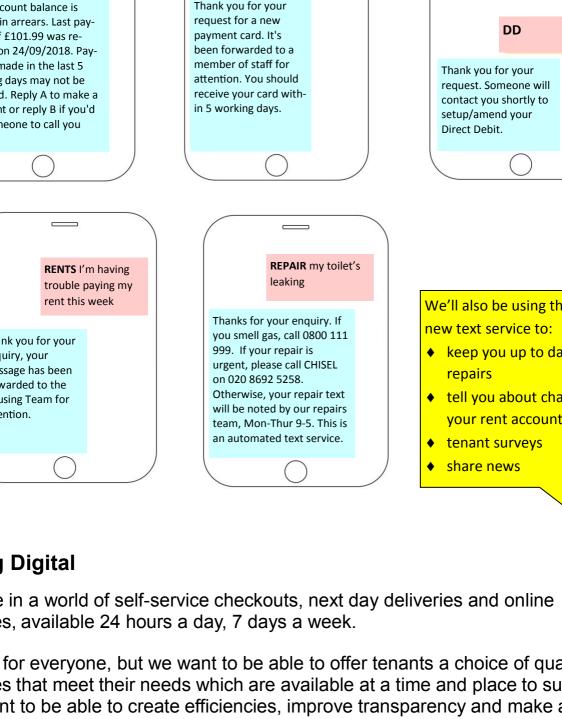
ur text with the following words for specific subjects – leave a single e word in capitals, then type your message. **TS** (plus a message) to request a call back from your Housing Office

our rent account NTS please can someone call me about my housing benefit claim

AIR (plus a message) to report a repair PAIR my kitchen tap is dripping constantly not need to reply to thank us when our system sends you a text).

elay – save our number today! **07491 163425** S CHISEL Text - and please note, it's a text only number: no voice c

ber to let us know if you've changed your mobile number.



CARD

BAL